



MEET SEAN HANS.

Sean's computer career began in San Diego in 1988 after attending college and an advanced Computer Trade school. After the extensive training he became the Hardware Service Manager and purchasing agent for International Computer Systems one of the largest dental computer companies in the world at the time. For three years Sean ran a complex service department that supported over 450 dental clients throughout the country.

In 1993, Sean decided to go on his own and opened (CIS) Computer Installation & Services in the San Diego area. His one-man operation quickly grew as his company expanded all throughout Southern California.

Sean's philosophy was simple: "Always be straight forward, honest and open."

After several years of continued growth and success, Sean merged his company with Pact-One Solutions; both fast growing computer service companies with a penchant for being on the "leading edge." Today, Pact-One Solution is the largest computer aggregator in the country serving over 500 Support Contract clients and approximately 3000 dentists through 8 states.

"Our goal is to make the practices a much better place than before we arrived. An office network that functions correctly from top to bottom keeps everyone happy."

**SEAN HANS
Regional Director
Southern California**

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READ WHAT SEAN'S CLIENTS HAVE TO SAY.

*"I highly recommend Pact-One to anyone looking for a professional, friendly and efficient IT service. Sean is always willing to address the needs of his clients quickly and Scott is extremely knowledgeable. Pact-One is awesome! We purchased a Kodak 9000 Digital X-Ray from Carestream Dental. Pact-One was referred to us for the purchase and installation of the hardware needed for our project. After the installation of our new computers, we decided to continue with Pact-One as our permanent IT service. We noticed significant improvement with our computer support when we decided to change to Pact-One. Computer 'glitches' and 'downtime' were practically eliminated. Any daily issues are handled by Pact-One immediately and often times remotely, within minutes." **Tori Gunter***

*"Sean, I just wanted to let you know that Dr. Shimaskaki has had some major issues with [a major dental management software]. In a nutshell, our system was functioning at only about 40%. They did not deliver like they said they would. In fact, it wasn't until I bit a few heads off that I got the problem resolved. Anyway, I just wanted to let you know that your team did not let me down the way they did. I just wanted you to be aware that, as always, I think that your team rocks! Of course, the women who answer the phone and help to coordinate things are always a pleasure to deal with as well!" **Lisa, Practice Administrator***

*"Sean, we've decided that there is no way we want to continue to do business with your company. You've made things too easy, the computers are running faster, etc.. I can't handle things going so well and creating less stress!" **Lisa, Practice Administrator***



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