



**"We are committed to provide our clients the best possible product and services which will allow them to provide their patients a higher level of treatment by utilizing the remarkable technology available to dentistry today."**

**VINCE WILKIE**  
Regional Director  
Texas, Oklahoma

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## **MEET VINCE WILKIE.**

Vince is a retired Air Force Master Sergeant. After leaving the Air Force, he worked for a defense contractor in the aviation industry until he found himself running the technician department at an Information Technology company in Texas. In 2001, that company dissolved so he and some of his best experts began their own dental technology company serving Texas and Oklahoma. In 2004, he aligned himself with Dan Edwards and Pact-One, bringing the two well-respected companies together.

"When I go in to evaluate a new dental practice, I'm looking at how we can help that practice operate productively and efficiently with as little interruption as possible," he says. Responsive customer service is the key to keeping his clients worry free, and it seems to be working. We have such great in-the-field technicians that many of our clients have been with us for over 10 years, and in an industry that is relatively young and constantly evolving, that's forever." Vince Wilkie

### **READ WHAT VINCE'S CLIENTS HAVE TO SAY.**

*"Hey Vince! I just have to tell you that Dr. Smith, Dr. Roy and I are all applauding you and your team for the stellar customer service today. As always, from my very first desperate phone call, your entire group gathered around and made things happen, rallying behind me. Claudia, as always, took my phone call, sensed the importance and dispatched the first efforts of help. Mike jumped right in and took us through the initial steps of repair. When that failed, to no fault of Mike, Vince Jr. was immediately assigned to the task and boy, did he come through!!! You should be proud of that boy, he was the epitome of professionalism today. Vince Jr. kept his calm, even when Dr. Smith and I were starting to panic, keeping his nose to the grindstone to solve the problem. And solve the problem he DID! Once again, our friends at Pact-One came through for us and for that, we are so extremely grateful. Please let everyone know how much we appreciate them!!!!" Kelly Habben, Practice Administrator*

*"Our go-to people at Pact-One are Claudia and Vince Jr. They are more like an extension of our team than just our company to call for computer needs. We have been with Pact-One for many years. We would absolutely recommend Pact-One – if you enjoy great customer service and support! The Pact-One team takes excellent care of us! We trust their recommendations on equipment and appreciate them always being there when we need them." Dr. Robin Rutherford*



**PACT-ONE**

THE DENTAL TECHNOLOGY EXPERTS

*Bring in the experts.*

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