

Dental IT Support Cost & Risk Checklist

Operational Red Flags

Check any that feel familiar.

- ☐ We experience slow system performance or downtime regularly
- ☐ Tech issues interrupt patient flow or team productivity
- ☐ Staff often need to troubleshoot systems on their own
- ☐ We rely on outdated hardware or unsupported software

Scalability & Growth Concerns

Check any that apply to your practice:

- ☐ Our IT setup feels stretched as we've grown
- ☐ We've added operatories or locations without a tech upgrade plan
- ☐ We don't have ongoing strategic guidance
- ☐ New hires or systems slow down our existing setup

Security & Compliance Gaps

Check any that apply to your practice:

- ☐ We don't have firewall or full data encryption
- ☐ We're unsure if our backups are working, or where they're stored
- ☐ We haven't tested our disaster recovery plan in over a year
- ☐ HIPAA compliance feels like guesswork, not a strategy

Cost vs. Value Misalignment

Check any that feel familiar.

- ☐ We're not sure what our current IT provided includes (or excludes)
- ☐ We pay hourly for IT support and feel nickel-and-dimed
- ☐ IT is reactive...we call when something breaks, and that's about it
- ☐ We're concerned the current setup won't scale with our goals

Checked two or more boxes?

You may be overpaying for underperformance.
Let's talk about how your IT can do more, for less stress!

Book a Free Practice IT Analysis to identify areas of opportunity...no strings attached.